

## Effect of demographics on social intolerance, emotional regulation, psychological distress among cardiac patients.

Rabia Zonash<sup>1</sup>, Kehkashan Arouj<sup>2</sup>

### ABSTRACT

**Objective:** To assess the effect of different demographics on variables of social intolerance, emotional regulation, psychological distress (e.g., depression, anxiety, and stress) among cardiac patients.

**Study Design:** Descriptive cross sectional study.

**Place and Duration:** Benazir Bhutto Hospital (BBH), Pakistan Institute of Medical Sciences (PIMS), Heart International Hospital (HIH), Rawalpindi Institute of Cardiology (RIC) from 13<sup>th</sup> August, 2014 to 30<sup>th</sup> July, 2015.

**Methodology:** Purposive sampling technique was used in selection of 150 cardiac patients in age ranged between 20-60 years. For assessment of study variables among the cardiac patients the frustration discomfort scale, emotional regulation questionnaire, and depression anxiety stress scale were used.

**Results:** T-test analysis revealed that discomfort intolerance (M= 25.87, SD= 5.63) and achievement frustration (M= 23.71, SD= 4.55) was higher in male's patients. Emotional reappraisal (M= 21.25, SD= 7.91) and anxiety (M= 14.07, SD= 5.35) were higher in female's patients and expressive suppression (M= 18.92, SD= 6.44) and depression (M= 17.83, SD= 6.02) was higher in males. Emotional intolerance (M= 24.69, SD= 5.80), discomfort intolerance (M= 25.76, SD= 5.23) and anxiety (M= 10.89, SD= 4.63) were prominent in patients from a nuclear family structure. Depression (M= 15.66, SD= 5.33) is more prominent in cardiac patients from the joint family. The age difference has shown diverse age effects on social intolerance, emotional regulation, and distress among patients.

**Conclusion:** Effects of demographics such as gender, family structure, and age have the significant impact on enhancing and worsening the emotional and social states of cardiac patients.

**Keywords:** Cardiac patients, Stress, Anxiety, Depression, Social intolerance, Emotional regulation,

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### INTRODUCTION

Cardiac events include procedures which are fairly costly

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causing the severe economic burden on patients as well as family. Health issues, unhealthy dietary habits, an absence of health facilities and financial issues are the reason behind increased mortality rate among Pakistani cardiac patients<sup>1</sup>. Different demographic factors such as age, gender, fluctuating blood pressure level, smoking habit, alcohol consumption, history of pathology, lack of exercise, weight issues and noise/pollution issues increase patient's vulnerability to develop cardiac events. As feeling of social intolerance creates feeling of restriction and incapability to handle opposing ideas and circumstance in which person need to reject one's own viewpoint and accept others<sup>1,2</sup>. Responses in result of economic issue, physical health issues and adverse life circumstances are better dealt with positive emotional mechanism<sup>3</sup>. For that emotion regulation is concept defined as procedure that initiate, limit, maintain and develop reasonable center feelings that helps to normalize the occurrence, and strength, of emotional response for social adaptive processes<sup>4</sup>. Psychological distress is an expressive, rational and social response mainly experienced with feelings of apprehension, hopelessness, and tension. The higher distress feelings with emotional regulation disturbances effect individual manner of

handling physical illness, accepting bodily and life styles changes, and medical compliance.<sup>3</sup> Literature has highlighted that balance between intolerant situation and life goals are achieved by individual endurance in emotional response. These adaptive mechanisms are apparent in both adult and children age levels<sup>5-7</sup>.

Discomfort intolerance is strongly linked with the development of a lower level of depression and anxiety among psychological patients after a therapeutic session<sup>8</sup>. Depression act as risk factor (about 60 %) as well as basic reason behind the onset and poor outcome and well as current episode of attack in 1 year in coronary heart disease and bypass patients<sup>9</sup>.

The difference in age have shown that higher age is linked with more distress features among cardiac patients<sup>10</sup>. One longitudinal study over 12 years of duration highlighted that cardiac patients with lower economic class suffered from more psychological distress<sup>10</sup>. Other researches have shown that Coronary Artery Disease more common in male but is one of leading cause of death among women (above the age of 45)<sup>11</sup>. Emotional reappraisal is involved in enhancing the physical health, overall mental health and also in establishing better relationships. Excessive suppression in cardiac patients develop depression, personality issues and increase chances of mortality and morbidity<sup>12</sup>. In Pakistani culture research by Tahira<sup>13</sup> highlighted that female are higher on shame and psychopathology as compare to male. Age was seen to be an influential factor affecting social intolerance, and psychopathology.

Different features (e.g., nuclear family structure, fatigue, expressive issue, health perception) in cardiac patients have been linked with distress feelings. 16% cardiac patients experiences anxiety, 13 % patients experienced depression and 39% patients experience co morbid features of depression and anxiety<sup>14</sup>. The cardiac patients with younger age suffered from more psychological distress as compared to elder patients (e.g., > 50 years).<sup>4</sup> Gender differences in chronic ailment are the basic factor that helps the cardiac patients to deal effectively with physical ailments<sup>15</sup>.

Social intolerance creates the feeling of reluctance such rigid manner of perceiving in their own frame of reference in Pakistani population is making people prone toward different psychological issues<sup>16,17</sup>. The number of researches have highlighted that depression, anxiety, and stress are positively linked with social intolerance<sup>17</sup>. Previous researches in Pakistan have catered social intolerance, emotional regulation, and psychological distress independently in different researches. Similarly, the social and emotional difficulties of cardiac patients have been explored with diverse variables but the effect of cardiac state with social intolerance, emotional regulation, and distress has never been explored. The present study can guide the psychologist in developing the intervention for cardiac patients suffering from the higher feeling of intolerance, emotional difficulties, and distress. For that the

objective of the present study was to assess the effect of different demographics e.g., gender, age, and family structure on features of intolerance, emotional regulation, and distress.

## METHODOLOGY

This descriptive cross sectional study comprised of cardiac patients age ranged between 20-60 years. The cardiac patients were selected from cardiac units of Benazir Bhutto Hospital (BBH), Pakistan Institute of Medical Sciences (PIMS), Heart international Hospital (HIH), Rawalpindi Institute of Cardiology (RIC) from 13<sup>th</sup> August, 2014 to 30<sup>th</sup> July, 2015. Only referred cases by the cardiologist with the stable medical condition were taken cardiac patients. A total of 150 cardiac patients were selected that fulfilled inclusion criteria of the study. The patients in age range of 20-60 years with minimum education level of graduation were taken. The bypass patients were taken after 1 year of bypass surgery with that patients with other chronic issues e.g., hepatitis, kidney transplantation were excluded from the sample.

For assessing the study variables three instruments were utilized such as Frustration Discomfort Scale<sup>18</sup>, the Emotional Regulation Questionnaire<sup>19</sup>, and Depression Anxiety Stress Scale<sup>20</sup>. The three instruments were selected on the basis as the FDS dimension assess multiple features of social intolerance and how dimensions of ERQ are linked with the higher intolerance features and the ERQ features and manner of intolerance are linked with distress features.

**Data Analysis:** The descriptive analysis, correlation matrix and T-test was computed on study sample. Relationship between dimensions of social intolerance, emotional regulation, and psychological distress was explored using Pearson correlation.

## RESULTS

The sample of the study comprised of 150 cardiac patients. Table I shows a positive relation between discomfort intolerance and Depression ( $r = .63, p < .01$ ) and Anxiety ( $r = .54, p < .01$ ). The entitlement has positive link with Depression ( $r = .46, p < .01$ ), Anxiety ( $r = .29, p < .05$ ) and Stress ( $r = .19, p < .05$ ). The emotional intolerance has positive relation with Depression ( $r = .54, p < .01$ ), Anxiety ( $r = .41, p < .01$ ) and Stress ( $r = .18, p < .05$ ). However, achievement frustration has positive relation with Depression ( $r = .32, p < .01$ ), Anxiety ( $r = .44, p < .01$ ) and Stress ( $r = .18, p < .05$ ).

Table-II shows, that the male cardiac patients experience more discomfort intolerance and achievement frustration as compared to female cardiac patients. The dimension of emotional reappraisal is higher in female and expressive suppression is more in male cardiac patients. The current study results showed that depression is higher in male, female are higher on anxiety as compare to male cardiac patients.

**Table-I: Bi-Variate Correlation among Social Intolerance, Emotional Regulation, Psychological Distress (N= 150)**

	Variables	DI	E	EI	AF	ER	ES	Dp	Ax	St
1	DI	-	.54**	.67**	.45**	-.70**	.68**	.63**	.54**	.12
2	E		-	.35**	.46**	-.44**	.47**	.46**	.29**	.19*
3	EI			-	.39**	-.57**	.57**	.54**	.41**	.18*
4	AF				-	-.44**	.44**	.32**	.44**	.18*
5	ER					-	-.88**	-.68**	-.56**	-.10
6	ES						-	.67**	.56**	.18*
7	Dp							-	.49**	.05
8	Ax								-	.07
9	St									-

Note. DI= Discomfort Intolerance, E= Entitlement, EI= Emotional Intolerance, AF= Achievement Frustration, ER= Emotional Reappraisal, ES= Expressive Suppression, Dp= Depression, Ax= Anxiety, St=Stress

\*p<0.05, \*\*p<0.01

**Table-II: Frequency of gender differences on Social Intolerance, Emotional Regulation, Psychological Distress (N = 150)**

Variables	Male(n = 80)		Female(n =70)		t	p	95% CI		Cohen's d
	M	SD	M	SD			LL	UL	
Discomfort intolerance	25.87	5.63	23.02	5.60	2.91	.03	-.94	2.56	.50
Entitlement	22.42	5.28	22.18	5.54	.27	.77	-1.50	1.98	.04
Emotional intolerance	22.40	5.46	22.47	5.39	.08	.80	-1.82	1.68	-.01
Achievement frustration	23.71	4.55	20.91	4.44	2.51	.01	-.57	2.16	.62
Emotional reappraisal	19.96	7.88	21.25	7.91	2.45	.01	-3.84	1.26	-.16
Expressive suppression	18.92	6.44	15.17	5.42	3.84	.00	-1.00	2.51	.63
Depression	17.83	6.02	13.77	4.99	2.72	.00	-1.73	1.86	.73
Anxiety	14.07	5.35	12.21	5.15	3.16	.02	-1.84	1.56	.35
Stress	13.20	4.34	13.80	4.08	.87	.48	-1.96	.766	-.14

Note. CI= Confidence Interval, LL = Lower Limit, UP= Upper Limit.

\*p<0.05, \*\*p<0.01

**Table-III: Frequency of family structure differences On Social Intolerance, Emotional Regulation, Psychological Distress (N = 150)**

Variables	Joint(n = 64)		Nuclear(n = 86)		t	p	95% CI		Cohen's d
	M	SD	M	SD			LL	UL	
Discomfort intolerance	23.04	5.66	25.76	5.23	3.80	.00	-2.49	1.04	-.43
Entitlement	22.64	5.51	22.06	5.31	.64	.56	-1.19	2.32	.10
Emotional intolerance	22.07	4.86	24.69	5.80	3.69	.01	-2.38	1.14	-.48
Achievement frustration	21.25	4.30	20.73	7.82	.22	.98	-1.54	1.23	.08
Emotional reappraisal	20.44	8.00	20.44	8.00	.22	.59	-2.29	2.87	.00
Expressive suppression	15.66	5.33	15.66	5.33	2.23	.02	-1.98	1.56	.00
Depression	15.66	5.33	10.89	4.63	2.28	.02	-2.07	1.55	.95
Anxiety	10.89	4.63	13.06	5.50	2.56	.01	-3.85	-.49	-.42
Stress	13.00	4.16	13.83	4.25	2.20	.02	-2.21	.53	-.19

Note. CI= Confidence Interval, LL = Lower Limit, UP= Upper Limit.

\*p<0.05, \*\*p<0.01

The result of *t*-test on family structure (Table-III) showed that cardiac patients of nuclear family structure experienced more discomfort intolerance and emotional intolerance as compare to the patients of joint family structure. The domain of achievement frustration is higher in cardiac patients of joint family in comparison to patients of nuclear family structure. T-analysis has shown no significant mean differences on variables of emotional reappraisal and expressive suppression.

Depression is higher in patients from the joint family, anxiety is higher in patients of the nuclear family.

In Table IV the mean value of discomfort intolerance is more prominent in age category of (50-61 years), entitlement is more in age category of (31-40 years), emotional intolerance mean is higher age category of (20-30 and 50-61 years), achievement frustration is higher in age category of (31-40 and 50-61 years).

**Table-IV: Age Differences on Social Intolerance, Emotional Regulation, Psychological Distress (N = 150)**

Variables	20-30Years(n = 11)		31-40Years(n = 31)		41-50Years(n = 34)		51-60Years(n = 74)		F	η <sup>2</sup>
	M	SD	M	SD	M	SD	M	SD		
Dis. Int	23.45	6.13	23.64	5.36	21.29	4.87	24.37	5.39	2.61*	.07
Entit	20.36	4.56	23.25	5.27	20.82	5.18	22.89	5.52	1.98	.08
Emo.int	23.18	4.23	21.80	5.43	20.67	4.24	23.39	5.86	2.22	.18
Ach.fru	19.90	3.14	21.25	4.60	20.94	4.35	21.77	4.18	.77	.17
Reap	20.72	7.73	20.83	7.63	22.85	7.78	19.37	7.99	1.53	.15
Sup	15.27	5.46	15.74	5.39	14.35	5.67	16.10	5.35	.82	.08
Dep	15.63	4.45	14.29	5.83	12.41	5.58	13.97	5.51	1.22	.04
Anxiety	11.45	5.66	11.64	5.43	10.23	4.89	13.32	5.05	3.02*	.18
Stress	13.00	4.38	13.09	4.90	14.00	4.56	13.47	3.77	.30	.07

\*p<0.05, \*\*p<0.01

Reappraisal mean is higher in age category of (41-50 years) and expressive suppression mean is high in age category of (50-61 years). The distress have shown diverse mean differences as depression is prominent in age category of (41-50 years), anxiety is more prominent in age category of (51-60 years). Eta value has highlighted that variable of age have significant effect on social intolerance and emotional reappraisal.

**DISCUSSION**

Health issues, unhealthy dietary habits, an absence of health facilities and financial issues are the reason behind increased mortality rate among Pakistani cardiac patients<sup>1</sup>. The correlation analysis highlighted that discomfort intolerance, entitlement, emotional intolerance, and achievement frustration tend to increase depression, anxiety and stress among the cardiac patients. The current study results are in accordance with previous literature that one’s depressed mood lead to feeling of rejection and helplessness and moreover the anxious feelings are linked with apprehensive feelings. As predicted, previous researches have approved the current findings that intolerant feelings e.g., discomfort intolerance, entitlement, emotional intolerance and achievement frustration for longer duration evolve into feelings of distress<sup>21</sup>. The Further results of the study highlighted that emotional reappraisal has negative correlation with depression, anxiety and stress. Previous literature has highlighted that maladaptive emotional regulation strategies are involved in development of psychopathology. As individual with higher emotional reappraisal focus on modification, alteration, maintenance of healthy response by expanding emotional response to frustrating situation that minimizes psychological distress<sup>22</sup>. On the contrary cardiac patient with higher emotional suppression suffer from cognitive impairment by falsifying emotional response by hiding true feelings, developing more cognitive biasness and hyper vigilance for intolerant situation that exaggerates feeling of depression, stress and anxiety.

Further, the objective of the study was to explore the effect of different demographic characteristics e.g., gender, family structure and age on study variables. The T-test analysis on social intolerance showed that discomfort and achievement

intolerant is found to be more in male cardiac patients as compare to female patients. As highlighted in previous literature that the male cardiac patients experience job issues and due to physical state such job tasks are thwarted and such incompetent feelings for longer duration make cardiac patients experience more discomfort and achievement intolerance as compare to female cardiac patients<sup>18</sup>. Furthermore, emotional reappraisal is more prominent in female as compare to male cardiac patients. As highlighted in indigenous literature that female in Pakistani culture utilize more flexible approach and modify the emotional response for the frustrated situation<sup>22</sup>. The expressive suppression is more prominent in males as compare to female patients. The result of the study are proven by past researches, due to social pressure the male, mask their true feelings by hiding the internal feelings related to illness that create feeling of incongruence between individual feelings and emotional response<sup>23</sup>.

As indicated in previous researches the male experience more hopelessness after suffering from serious ailments due to job strain, economic and financial constraints which leads to devaluation about oneself in fulfilling the responsibility that increases feelings of helpless and dejection in cardiac patients which are also highlighted in current study<sup>24</sup>. The results of the present study have shown that female patients are higher on anxiety as females have more house hold and children’s responsibilities, which develops fear and apprehensive feelings in female patients due to social comments and evaluation<sup>25</sup>.

Results of the T-test on family structure showed that discomfort and emotional intolerance is more prominent in patients of nuclear family structure. Previous researchers have indicated that nuclear family structure lack social assistance, and sharing of emotions that leads to higher feeling of distress and emotional intolerance. As cardiac patients of both family structures suppress and use reappraisal strategy for the emotional response in order to better adjust in social situations. Mean differences on psychological distress highlighted that depression was higher in patients of joint family structure as the fear of being aloof, inability in performing regular task, social restrictions, conflicting issues, and lack of emotion expression exaggerate depressive feelings. Result further revealed that the cardiac patients of nuclear family structure experienced more anxiety feelings due to

loneliness, burden of duties, lack of emotional support, more work strain that make cardiac patients more apprehensive as compare to patients of joint family<sup>26</sup>.

Effect of age on study variables was also explored. The results revealed that cardiac patients with elder age experience more discomfort, emotional, entitlement, achievement intolerance as compare to younger cardiac patients. As highlighted in previous literature that the feelings of intolerance increases as the patient's belief for the unease upsurges and belief that desires should be met without any hesitation. Whereas, the younger patients utilize more reappraisal strategies as they are flexible have more adjustment power and better modification mechanism. These findings are supporting the previous studies notion that cardiac patients with more age utilize more suppression as compare to reappraisal thus suffer from higher frustration<sup>27</sup>.

### CONCLUSION

Effects of demographics such as gender, family structure, and age have the significant impact on enhancing and worsening the emotional and social states of cardiac patients.

### CONTRIBUTION OF AUTHORS

**Zonash RZ:** Designed research methodology, Literature search, Data interpretation, Manuscript final reading and approval

**Arouj Z:** Conceived idea, Data collection, Literature review, Statistical analysis, Manuscript writing

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