Fostering Individual Creativity through Proactive Personality: A Multilevel Perspective

Sajid Rahman*, Saima Batool**, Naveed Akhtar*** & Haider Ali****

Abstract

This paper aims to develop a model of creativity by integrating information exchange, trust and employee Proactivity in the banking organization of Pakistan. Proactive employees have resources for the purpose of implementation of changes. The authors propose that employees with proactive quality gathering and exchanging information resources in the workplace. A trust relationship is built due to this information exchange which ultimately provides psychological safety for creative endeavours. For this purpose a total of 303 managers were selected from banking sector of Pakistan. The study found that employees with proactive quality were involved to gather and share more information and, by so doing strong trust relationships were built with supervisors and colleagues. These trust relationships, in turn, increased employee creativity. Trust also mediates the significant relationship between information exchange and creativity. The authors also discussed the practical implications of the study findings for creativity research.

Keywords: Proactive personality, Information exchange, Trust, Creativity

Introduction

Generating new and useful idea is termed creativity (Amabile, 1988), and is considered important for competitiveness, and critical for job performance. A much attention was given by researchers to examine precursors of creativity. On the other hand, researchers also explored psychological safety and information exchange perspectives as well (e.g., mood and job design). Sharing work-related information, ideas, and knowledge with colleagues is termed information exchange. Such

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exchange of information provides cognitive resources which ultimately enhances employee creativity. Researcher also used knowledge sharing and information exchange interchangeably. Also, some researchers used communication and information exchange interchangeably.

On the other side, psychological safety perspective suggests that motivation for innovation will increases in case where interactive environment is risky free for creative actions. At the team level, the term participative safety was also used by researchers which include trust and information sharing among groups. To predict creativity at organizational level, researchers like Amabile & Conti (1999) combine both trust and access to information in a single work environment instrument. The willingness to accept vulnerability is termed trust. This vulnerability is based on behaviour of another individuals' or exceptions of the intentions. Researcher like McAllister (1995) stated that emotional attachment of an individual is termed affect-based trust.

Information exchange research is mainly focused on team level, and team performance (e.g., Madjar & Ortiz-Walters, 2008). Instead, those individuals generate creative ideas and team creativity will begins with individual creativity, a little attention has been received by information exchange on individual creativity. A same case was there in psychological safety research. However few studies were found to link psychological safety with creativity.

Proactive personality is referred to the nature toward taking the initiative to effect constructive changes and to influence one's environment. Such proactive personality enhances employee creativity. Gong et.al. (2012) empirically tested the relationship between proactive personality and creativity. Based on proactivity process view, which suggests that proactivity as a dynamic process involving future action, preparation, and anticipation we hypothesize that proactive individuals are prepare to share information or information exchange and trust building. Such individuals are also prepared for future events in order to accumulate resources.

The current study makes several contributions to the relationship of proactive personality, information exchange, affect-based trust, and creativity link. First, this study integrates the psychological safety and the information exchange perspectives in Pakistani context, however, only Gong et.al. (2012) explores this relationship in Taiwan. Second, the current study used both trust and information exchange as a mediators of the relationship between proactive personality and creativity. And lastly, the current study extends psychological safety and information exchange perspectives and related research to the individual level.

Literature Review and Hypotheses Development

Proactive individuals plan in advance, anticipate future events or outcomes, and take corrective actions in order to gather resources for productive changes (Grant & Ashford, 2008). These resources including trust and information facilitate creativity. Such individuals gathered informational resources through communication with others. For risky creative actions such proactive individuals develop an environment which is supportive. To exchange information with their colleagues or supervisors, such individuals build a trust relationship with them which, in turn, promote creativity in the organization.

Promoting constructive changes is the ability or quality of proactive individual's (Crant, 1995). Such individuals are acute to 'find opportunities, take corrective action, and keep at until fruitful change will occur' (Crant, 2000). Previous studies found a positive relation among proactive personality and career success like Subramaniam & Youndt, (2005) and job performance by Crant, (1995). The relationship between individual creativity and proactive personality was previously studied by Fuller & Marler, (2009), and Gong et.al. (2012), and both of these studies found a positive association between these variables.

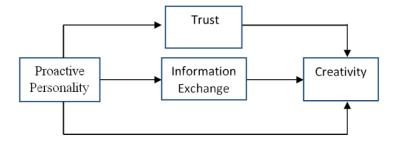
Proactive individuals have constructive goals in mind in order to change (Frese & Fay, 2001), so to bring positive change. They exchange information with others for the purpose to identify opportunities. Such informational exchange in their work units may lead to discover problems in their work units which they take as an opportunity (Frese & Fay, 2001). Every individuals or employees have different level of knowledge, skills, information, and views regarding work problems. Such employees, due to their quality of exchanging information, find new ways of thinking, introduce new ideas, and gather information from their colleagues in order to identify opportunities or to resolve the existing problems (Grant & Ashford, 2008). Such individuals may gather information from both inside and outside of their work units.

In order to achieve their goals, proactive individuals accumulate social resources and build interpersonal relations (Grant & Ashford, 2008). Such individuals shape trust relationships with their colleagues and supervisors. When employees have trust with one another, will lead to motivate and they solve one another problems (Dirks & Ferrin, 2002), and promote citizenship behaviours i.e. help and cooperate each other's (McAllister, 1995). As stated earlier, proactive individuals try to find opportunities or problems that others may not identified. In case where relationship was based on trust, they may consider other partners problems as their own (McAllister, 1995).

The question may arise that how proactive individuals develop trust relationship? To answer this question, Gong et.al. (2012) suggested that information exchange links these variables. Information exchange encompasses cooperative and mutually beneficial ties among workers. Such beneficial ties enhance positive attitudes of employees toward one another (Perry-Smith, 2006). An information exchange setting, the exchange partners infer and make ascription for others behaviour and at the same time build trust relationships. Thus we hypothesize:

Amabile (1988) componential model of creativity proposes that the basic building block of creativity is informational resources. Informational resources will be achieved through sharing information with others in the workplace. According to the views of informational exchange, such exchange of information might enhance employee's creativity (Perry-Smith, 2006). Exchanging information with those having relevant jobs will increase job relevant skills and knowledge which is essential for creativity (Perry-Smith, 2006).

Figure: 1, Proposed Research Model



Hypotheses of the Study

Based on the cited literature and research model of the study the following hypotheses were developed:

H₁: Proactive personality is significantly associated with information exchange.

H₂: Proactive personality is significantly associated with trust.

H₃: Information exchange mediates the relationship between proactive personality and trust.

H₄: Information exchange is significantly associated with employee creativity.

H₅: Trust is significantly associated with employee creativity.

H₆: Trust mediates the relationship between information exchange and creativity.

H₇: The relationship between proactive personality and employee creativity are mediated by information exchange and trust.

Method

The current study was conducted in banking organizations of Pakistan. The population of the current study were all level of managers of banking organizations of Pakistan. State Bank of Pakistan is the central

bank of Pakistan following is the list of notable banking organizations in Pakistan (SBP, 2015).

- Government-owned Scheduled Banks
- Specialized banks
- Commercial banks
- **Development Finance Institutions**
- Foreign Banks
- Islamic banks
- Microfinance Banks

The sample of the study consisted of 400 managers and supervisors from banking organizations in Pakistan enlisted on State Banks website (SBP, 2015). A total of 400 questionnaires were distributed, 328 were received back with a response rate of 82%. Out of 328 questionnaires, 25 were found incorrect or incomplete and were discarded from the study and the remaining 303 questionnaires were used for further analysis.

Measurements

For proactive personality, a scale developed by Bateman & Crant's (1993) was adapted and used for this study. The proactive personality scale consists of 13 items. Previous studies including Gong et.al. (2012), Major et.al. (2006), and Brown et.al. (2006), also used this scale to measure proactive personality. The reliability of proactive personality was tested and found satisfactory ($\alpha = .841$). For information exchange we adapted a scale developed by Subramaniam & Youndt (2005). This scale consists of 14 items. For this study only 9 items were selected based on the discussion with experts on the field and colleagues. Previous study like Gong et.al. (2012) also used this instrument. The reliability of the information exchange instrument was also found good $(\alpha = .901).$

To measure trust a scale developed by McAllister, (1995) was adapted and used for the study. This scale contains 5 items. Gong et.al. (2012) also used this instrument while studying the relationship of proactive personality, trust, and creativity. We also tested the reliability of trust scale and found satisfactory ($\alpha = .838$). For employee creativity a scale developed by Oldham & Cummings, (1996) was adapted and used. The scale consists of six items, and were measures on a five point Likert scale ranging from 1 = strongly disagree to 5 = strongly agree.Previous studies like Khattak, (2015); and Gong et.al. (2009) also used this instrument. The reliability of employee creativity was tested and also found correct ($\alpha = .841$).

Empirical Results

Some researchers believe that when testing mediation effect, it is not necessary to have a direct relationship between predictor and predicted variables (e.g., Mackinnon *et.al.* 2007; Mackinnon *et.al.* 2004), although, we found a positive and significant direct relationship between proactive personality and individual creativity prior to testing multilevel modelling (b = .42, p < .05). Our result is consistent with the studies conducted by Seibert *et al.*, (2001) and Gong *et al.*, (2012). These studies found significant relationship between proactive personality and employee creativity. A one unit change in our predictor variable proactive personality will bring 83% ($R^2 = 0.83$) variance in the predicted variable employee creativity. Thus the first hypothesis of the current study was accepted.

Model 1(Appendix) shows the relationship between proactive personality and trust through mediation information exchange. The results show that information exchange mediates (b = 0.57, p < 0.05) the relationship of proactive personality and trust. Thus hypothesis two of the study was accepted. The total effect of independent variable and mediating variable on dependent was 0.2628. The direct effect of proactive personality on trust 0.1419 and the indirect effect was 0.1209. The Sobel test also indicates that information exchange (effect = .1209, p < 0.05) mediates the relationship between proactive personality and trust.

Model 2 (Appendix) shows the relationship between information exchange and employee creativity through a mediation trust. It is evident from the results that there is a positive and significant relationship between information exchange and employee creativity (b = .6178, p < .05). Trust mediates the relationship of information exchange and creativity. The Sobel test also clarifies the mediation role played by trust (effect = .1244, p < 0.05). The total effect of predictor on predicted variable is 0.6178. The direct effect of predictor variable on predicted variable is (effect = 0.04924, p < 0.05). The indirect effect of predictor on predicted variable through mediation was 0.1244. It means that mediating variable trust bring 0.1244 or 12.44% variation in dependent variable employee creativity.

Model 3 and 4 (Appendix) link proactive personality and employee creativity through mediating role of both information exchange and trust. The results indicate that both information exchange and trust positively and significantly mediates the relationship between proactive personality and employee creativity. The total effect of proactive personality on employee creativity was statistically significant (effect = .4204, p < 0.05). The direct effect of proactive personality on employee creativity was 0.3508, and the indirect effect of proactive personality on employee creativity through informational exchange was 0.0696. Sobel test also shows that informational exchange mediates the relationship

between proactive personality and employee creativity (effect = .0696, p < 0.05). In case of trust as a mediating variable, the total effect of our predictor on predicted variable was 0.4204, and the direct effect of predictor on predicted variable was 0.3827, while the indirect effect of predictor proactive personality on the predicted employee creativity through mediation trust was 0.0377. Sobel test also clarify the mediating role of trust on the relationship between proactive personality and employee creativity (effect = 0.0377, p < 0.05). The result of the current study was in line with the study of Gong et al. (2012).

Discussion

The purpose of the current study was to incorporate proactive personality, information exchange, trust, and employee creativity, and to investigate how trust and information exchange relate to each other in the process leading to creativity. Our results indicated that (1) employee having a proactive personality continuously engage in more information exchange, (2) employee having proactive personality build trust relationships with their colleagues both inside and outside, and all do so partially through information exchange, (3) trust relationships among colleagues both inside and outside are conductive to creativity, and (4) due to fostering trust relationships, information exchange enhances employee creativity. Finally, a comparison of alternative forms of relationship between information exchange and trust supported the following chain of relationship: proactive personality \rightarrow information exchange \rightarrow trust \rightarrow creativity.

Implications for Theory and Research

The current study suggested that proactive personality as an individual trait that enhances creativity. Furthermore, this study was the second one to link proactive personality and individual creativity through a complex process by incorporating trust and information exchange. Both mediators of the current study support the notion that established personality characteristic. Second, as stated above this study was the second to link trust and information exchange perspectives to study employee creativity, thus offers important implication for theory development. The focus of information exchange theory was on to continuously acquire cognitive resources (e.g. knowledge, information, and ideas) which is considered important for creativity. Finally, the current study contributes to the psychological safety theory, because in team level research trust is considered a base for psychological safety. Although trust relationship was not deeply study in promoting individual creativity (except Gong et al.2012). Furthermore, the current study extend the work of Gong et al. (2012) by conducting study in different culture and context, Madjar & Ortiz-Walters (2008) and Clegg et al. (2002) by studying trust relationships among colleagues and managers instead of customers or organization in general.

Limitations and Future Research Directions

Although this study provides important insight to the psychological safety theory and creativity theory but there are some limitations as well. First, the current study only select supervisors and managers in order to relate trust and information exchange with individual creativity. It will be batter to conduct a future research by selecting colleagues and lower level employees because lower level employees have direct relationship with customers, they may have more information regarding organization's products. Second, the current study did not use any control variables like education, age, gender, and experience etc. as used by previous studies. In future one may use control variables on the relationship of proactive personality and individual creativity. Lastly, this study was conducted in Pakistan, in future one may replicate our study in other context.

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Appendixes

Table 1: Descriptive Statistics

	1								
	N	Min	Max	Mean	Std. D	Skewnes		Kurtosis	
							Std.		Std.
							Error		Error
EC	303	8	26	18.61	5.52	-0.42	0.14	-1.34	0.28
IE	303	12	39	28.78	7.63	-0.39	0.14	-1.22	0.28
T	303	8	21	15.75	4.06	-0.43	0.14	-1.29	0.28
PP	303	11	49	34.9	11.98	-0.31	0.14	-1.54	0.28
Valid N	303								

Table 2: Correlation Matrix

		Correlations				
		EC	IE	T	PP	
EC	Pearson Correlation	1				
	Sig. (2-tailed)					
	N	303				
IE	Pearson Correlation	.754**	1			
	Sig. (2-tailed)	0				
T	Pearson Correlation	.710**	.673**	1		
	Sig. (2-tailed)	0	0			
PP	Pearson Correlation	.713**	.701**	.775**		1
	Sig. (2-tailed)	0	0	0		
**. C	orrelation is significant a	at the 0.01 le	vel (2-taile	d).		

Table 3: Reliability Statistics

Variables	No. of Items	Reliability	
Employee Creativity	6	0.875	
Information Exchange	9	0.901	
Trust	5	0.838	
Proactive Personality	14	0.841	

Proactive Personality Information Exchange and Employee Creativity

****** PROCESS Procedure for SPSS Release 2.13 ******** Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2013). www.guilford.com/p/hayes3

Model = 4

Y = EC

X = PP

```
M = IE
Sample size 303
********************
Outcome: IE
Model Summary
                           F
   R
          R-sq
                 MSE
                                     df1
                                            df2
                                                       .0000
  .9012
       .8122
                10.9690
                         1301.4045 1.0000 301.0000
Model
          coeff
                    se
                            t
                                      р
                                           LLCI
                                                    ULCI
         8.7575
                          14.9248
                                           7.6028
constant
                   .5868
                                    0000.
                                                    9.9121
PP
                   .0159
                         36.0750
                                    .0000
                                            .5424
                                                    .6050
           .5737
Outcome: EC
Model Summary
  R
         R-sq
                 MSE
                           F
                                    df1
                                           df2
                                                       p
 .9158
        .8387
               4.9428 780.1280
                                 2.0000 300.0000
                                                     .0000
Model
                                         LLCI
                                                 ULCI
       coeff
                  se
                         t
                                    p
         2.8745 .5196
                        5.5325
                                 .0000
                                         1.8521
                                                 3.8970
constant
        .1212
                .0387
                                 .0019
                                         .0451
                                                 .1974
ΙE
                        3.1336
         .3508
                 .0246
                       14.2417
                                 .0000
                                         .3023
                                                 .3993
******* TOTAL EFFECT MODEL ***********
Outcome: EC
Model Summary
                          F
  R
       R-sq
                MSE
                                      df1
                                             df2
 .9129
        .8335
               5.0876
                       1506.3021 1.0000
                                          301.0000
                                                      .0000
Model
           coeff
                                           LLCI
                                                   ULCI
                     se
                   .3996
constant
         3.9363
                          9.8503
                                   .0000
                                           3.1499
                                                   4.7227
          .4204
                  .0108 38.8111
                                   .0000
                                           .3991
                                                   .4417
****** TOTAL, DIRECT, AND INDIRECT EFFECTS *******
Total effect of X on Y
  Effect
            SE
                                   LLCI
                                           ULCI
                    t.
                              p
                            .0000
   .4204
           .0108
                 38.8111
                                    .3991
                                            .4417
Direct effect of X on Y
  Effect
           SE
                                   LLCI
                                            ULCI
                              p
   .3508
           .0246
                                    .3023
                                            .3993
                14.2417
                            .0000
Indirect effect of X on Y
     Effect Boot SE BootLLCI BootULCI
     .0696
             .0282
                     .0158
                             .1249
Partially standardized indirect effect of X on Y
    Effect Boot SE BootLLCI BootULCI
     .0126
             .0051
                     .0028
                             .0230
Completely standardized indirect effect of X on Y
    Effect Boot SE BootLLCI BootULCI
     .1511
             .0611
                     .0352
                             .2733
Ratio of indirect to total effect of X on Y
     Effect Boot SE BootLLCI BootULCI
ΙE
     .1655
             .0676
                     .0370
                             .2973
```

```
Ratio of indirect to direct effect of X on Y
    Effect Boot SE BootLLCI BootULCI
     .1983
            .1008
                     .0384
                             .4230
R-squared mediation effect size (R-sq_med)
      Effect Boot SE BootLLCI BootULCI
     .7244
             .0257
                     .6673
                             .7697
Preacher and Kelley (2011) Kappa-squared
      Effect Boot SE BootLLCI BootULCI
                     .0372
     .1617
             .0618
                             .2793
Normal theory tests for indirect effect
   Effect
             se
                    Z
   .0696
           .0223
                  3.1206
                           .0018
****** ANALYSIS NOTES AND WARNINGS *******
Number of bootstrap samples for bias corrected bootstrap confidence intervals:
Level of confidence for all confidence intervals in output: 95.00
----- END MATRIX -----
Proactive Personality Trust and Employee Creativity
Run MATRIX procedure:
****** PROCESS Procedure for SPSS Release 2.13 ********
     Written by Andrew F. Hayes, Ph.D.
                                      www.afhayes.com
  Documentation available in Hayes (2013). www.guilford.com/p/hayes3
******************
Model = 4
  Y = EC
  X = PP
  M = T
Sample size
    303
Outcome: T
Model Summary
                 MSE
                                           df2
   R
         R-sq
                                    df1
  .7753
         .6011
                6.6038 453.6681
                                  1.0000 301.0000
                                                    .0000
Model
           coeff
                             t
                                            LLCI
                                                    ULCI
                    se
                                    .0000
                                           5.6792
         6.5752
                   .4553
                         14.4419
                                                   7.4711
constant
                   .0123
                         21.2995
                                    .0000
                                            .2386
                                                    .2871
           .2628
Outcome: EC
Model Summary
  R
               MSE
                        F
                             df1
                                    df2
       R-sq
 .9154
        .8379
               4.9684 775.3303
                                 2.0000 300.0000 .0000
Model
coeff
                         LLCI
                                  ULCI
        se
        2.9938
constant
                  .5138
                         5.8265
                                  .0000
                                          1.9826
                                                  4.0049
Τ
                .0500
                       2.8673
                                 .0044
                                        .0450
                                                .2417
        .1433
        .3827
                .0169 22.5802
                                 .0000
                                         .3493
********* TOTAL EFFECT MODEL *********
```

```
Outcome: EC
Model Summary
                 MSE
                            F
                                        df1
                                               df2
  R
        R-sq
                         1506.3021
  .9129
         .8335
                 5.0876
                                      1.0000 301.0000
                                                         .0000
Model
           coeff
                                              LLCI
                                                      ULCI
                     se
                                        p
                    .3996
                           9.8503
                                     .0000
                                             3.1499
         3.9363
                                                     4.7227
constant
           .4204
                                      .0000
                                              .3991
                                                      .4417
                    .0108
                           38.8111
****** TOTAL, DIRECT, AND INDIRECT EFFECTS *******
Total effect of X on Y
    Effect
              SE
                                      LLCI
                                               ULCI
   .4204
            .0108
                 38.8111
                              .0000
                                      .3991
                                              .4417
Direct effect of X on Y
   Effect
             SE
                                      LLCI
                                              ULCI
                               р
   .3827
            .0169 22.5802
                              .0000
                                      .3493
                                              .4160
Indirect effect of X on Y
   Effect Boot SE BootLLCI BootULCI
     .0377
             .0191
                    -.0007
                              .0752
Partially standardized indirect effect of X on Y
   Effect Boot SE BootLLCI BootULCI
    .0068
             .0035
                    -.0004
                              .0136
Completely standardized indirect effect of X on Y
    Effect Boot SE BootLLCI BootULCI
                    -.0047
                              .1609
    .0818
             .0410
Ratio of indirect to total effect of X on Y
    Effect Boot SE BootLLCI BootULCI
    .0896
             .0455
                    -.0049
                             .1777
Ratio of indirect to direct effect of X on Y
    Effect Boot SE BootLLCI BootULCI
    .0985
             .0556
                    -.0049
                              .2161
R-squared mediation effect size (R-sq med)
    Effect Boot SE BootLLCI BootULCI
    .5579
             .0364
                     .4805
                              .6256
Preacher and Kelley (2011) Kappa-squared
   Effect Boot SE BootLLCI BootULCI
    .1326
             .0586
                     .0117
                              .2434
Normal theory tests for indirect effect
    Effect
              se
                     7
           .0133
                   2.8386
                             .0045
****** ANALYSIS NOTES AND WARNINGS ********
Number of bootstrap samples for bias corrected bootstrap confidence intervals:
Level of confidence for all confidence intervals in output: 95.00
----- END MATRIX -----
```

Information exchange trust and EC

Model = 4

Y = EC

X = IE

```
M = T
Sample size
    303
*****
Outcome: T
Model Summary
         R-sq
                           F
                                     df1
                                             df2
    R
                 MSE
        .5976
  .7731
                6.6620 447.0713
                                   1.0000 301.0000
                                                       .0000
Model
                                                      ULCI
           coeff
                                             LLCI
                    se
                                     .0000
constant
          3.9008
                    .5796
                           6.7299
                                            2.7601
                                                     5.0414
           .4116
                    .0195
                           21.1441
                                     .0000
                                              .3733
                                                      .4500
Outcome: EC
Model Summary
                           F
                                    df1
                                            df2
   R
         R-sq
                  MSE
  .8658
        .7496
                 7.6736 449.1189
                                    2.0000 300.0000
                                                       .0000
Model
           coeff
                                          LLCI
                                                   ULCI
         -.3537
                  .6672
                         -.5302
                                   .5964
                                         -1.6668
                                                   .9593
constant
Т
          .3023
                                   .0000
                                           .1806
                                                    .4241
                  .0619
                         4.8871
          .4934
ΙE
                  .0329
                         14.9786
                                   .0000
                                            .4286
                                                    .5582
****** TOTAL EFFECT MODEL **********
Outcome: EC
Model Summary
                 MSE
                           F
                                   df1
                                          df2
        R-sq
 .8542
         .7297
                 8.2570 812.5780
                                    1.0000 301.0000
Model
            coeff
                                            LLCI
                                                     ULCI
                     se
                                      p
           .8255
                    .6453
                           1.2793
                                     .2018
                                            -.4443
                                                     2.0954
constant
           .6178
                   .0217 28.5058
                                     .0000
                                             .5752
                                                     .6605
IE
***** TOTAL, DIRECT, AND INDIRECT EFFECTS ******
Total effect of X on Y
  Effect
            SE
                                     LLCI
                                              ULCI
                                p
   .6178
            .0217
                  28.5058
                             .0000
                                              .6605
                                      .5752
Direct effect of X on Y
                                     LLCI
                                              ULCI
  Effect
            SE
   .4934
            .0329 14.9786
                             .0000
                                      .4286
                                              .5582
Indirect effect of X on Y
    Effect Boot SE BootLLCI BootULCI
    .1244
             .0374
                        .0468
                                .1919
Partially standardized indirect effect of X on Y
     Effect Boot SE BootLLCI BootULCI
    .0226
             .0068
                      .0094
                                .0354
Completely standardized indirect effect of X on Y
     Effect
            Boot SE BootLLCI BootULCI
    .1721
             .0507
                     .0656
                             .2662
Ratio of indirect to total effect of X on Y
```

```
Effect Boot SE BootLLCI BootULCI
Т
    .2014
             .0612
                        .0819
                                .3215
Ratio of indirect to direct effect of X on Y
    Effect Boot SE BootLLCI BootULCI
    .2522
T
             .0977
                       .0892
                                .4739
R-squared mediation effect size (R-sq_med)
    Effect Boot SE BootLLCI BootULCI
    .5425
             .0321
                       .4781
                               .6051
Preacher and Kelley (2011) Kappa-squared
    Effect Boot SE BootLLCI BootULCI
    .2132
             .0579
                       .0860
                               .3165
```

Normal theory tests for indirect effect

Effect se Z .1244 .0262 4.7565 .0000

****** ANALYSIS NOTES AND WARNINGS *******

Number of bootstrap samples for bias corrected bootstrap confidence intervals:

Level of confidence for all confidence intervals in output: 95.00 ----- END MATRIX -----

Proactive Personality Information Exchange and Trust

```
*************
Model = 4
  Y = T
  X = PP
  M = IE
Sample size
    303
**********************
Outcome: IE
Model Summary
  R
                MSE
                           F
                                    df1
                                           df2
       R-sq
                                                     p
 .9012
       .8122
              10.9690 1301.4045
                                 1.0000 301.0000
                                                   .0000
Model
          coeff
                                        LLCI
                                                ULCI
                  se
                          t.
                                   p
                        14.9248
                                  .0000
                                        7.6028
                                                9.9121
         8.7575
                  .5868
constant
                                  .0000
                                         .5424
PP
          .5737
                  .0159
                        36.0750
                                                 .6050
*****
Outcome: T
Model Summary
   R
               MSE
                        F
                                  df1
                                         df2
        R-sq
                                               .0000
 .7941
        .6306
               6.1372 256.0251
                                2.0000 300.0000
Model
          coeff
                                        LLCI
                                                ULCI
                   se
                         t
                                  p
                        8.1695
         4.7298
                  .5790
                                 .0000
                                        3.5905
                                               5.8692
constant
ΙE
          .2107
                 .0431
                        4.8874
                                 .0000
                                        .1259
                                                .2956
PP
         .1419
                 .0274
                        5.1714
                                 .0000
                                        .0879
                                                .1960
```

```
******** TOTAL EFFECT MODEL ***********
Outcome: T
Model Summary
                MSE
  R
                        F
                              df1
        R-sq
                                     df2
                                   1.0000 301.0000
 .7753
       .6011
                6.6038 453.6681
                                                    .0000
Model
coeff
                                    ULCI
                           LLCI
         6.5752 .4553
                                   .0000
                                           5.6792
constant
                        14.4419
                                                    7.4711
                 .0123 21.2995
                                  .0000
                                           .2386
         .2628
                                                   .2871
****** TOTAL, DIRECT, AND INDIRECT EFFECTS *******
Total effect of X on Y
    Effect
              SE
                               p
                                    LLCI
                                             ULCI
   .2628
           .0123 21.2995
                             .0000
                                     .2386
                                             .2871
Direct effect of X on Y
    Effect
             SE
                                     LLCI
                                              ULCI
   .1419
           .0274
                            .0000
                                    .0879
                                            .1960
                   5.1714
Indirect effect of X on Y
      Effect Boot SE BootLLCI BootULCI
     .1209
             .0339
                     .0583
                            .1872
Partially standardized indirect effect of X on Y
      Effect Boot SE BootLLCI BootULCI
     .0298
             .0083
                     .0144
ΙE
                             .0460
Completely standardized indirect effect of X on Y
     Effect Boot SE BootLLCI BootULCI
     .3566
             .0978
                     .1759
                            .5512
Ratio of indirect to total effect of X on Y
     Effect Boot SE BootLLCI BootULCI
ΙE
     .4600
             .1344
                      .2161
                                .7205
Ratio of indirect to direct effect of X on Y
     Effect Boot SE BootLLCI BootULCI
     .8517 79.7754
                       .2757 2.5783
R-squared mediation effect size (R-sq med)
     Effect Boot SE BootLLCI BootULCI
     .5682
             .0296
                     .5110
                             .6241
Preacher and Kelley (2011) Kappa-squared
     Effect Boot SE BootLLCI BootULCI
             .0597
                     .1252
ΙE
     .2447
                              .3545
Normal theory tests for indirect effect
    Effect
              se
                      Z
                            .0000
           .0250
                  4.8413
****** ANALYSIS NOTES AND WARNINGS *******
Number of bootstrap samples for bias corrected bootstrap confidence intervals:
1000
Level of confidence for all confidence intervals in output: 95.00
----- END MATRIX -----
```